

SPA ETIQUETTE

MOBILE DEVICES

Our spa environment is one of relaxation and tranquility. Please respect all spa guests' right to privacy and serenity. To maintain this, the spa is a mobile free zone.

ARRIVAL

Please arrive 15 minutes before your scheduled treatment time to complete your consultation. If you are enjoying the Thermal Suite please allow up to 1 hour before your scheduled treatment time. Please note times may deviate by 15 minutes.

HEALTH CONDITIONS

Kindly advise us of any health conditions, allergies or injuries which could affect your choice of treatment when making your spa reservation. Please note that individuals with high blood pressure should avoid body wrap treatments and the steam room. If you have any health questions or concerns about a spa treatment, please consult with your physician prior to your appointment.

PREGNANCY

We have specially designed treatments for expecting women or nursing mothers. Please allow our spa team to guide you in selecting which treatments are most suitable during this special time. Please note that pregnant women should avoid wrap treatments and the steam room. If you have any questions regarding treatments, consult with your physician prior to your appointment.

VALUABLES

The Spa at Kilkea Castle accepts no responsibility for loss of valuables and jewelry at any time on the Spa premises. All valuables should be kept securely in the lockers provided.

CHILDREN POLICY

We are delighted to offer manicure and pedicure services for children under 18 years old at our Beauty Lounge. Access to the rest of the Spa including the spa changing area, heat experiences, thermal floor and fitness area must be 18 years or older.

CANCELLATION POLICY

Since treatments are reserved especially for you, please make any cancellations 24 hours prior to your appointment in order to avoid being charged in full.

